Area: All Section: All

|  | 1.0          |            | 1.9   | 2.0          |              | 2.9      | 3.0          |          | 3.9 | 4.0          |   | 4.9 | 5.0          |              | 5.9 |
|--|--------------|------------|-------|--------------|--------------|----------|--------------|----------|-----|--------------|---|-----|--------------|--------------|-----|
| Activity                               | +            | Α          | -     | +            | В            | -        | +            | С        | -   | +            | D | -   | +            | F            | -   |
| Group - 1 Roadway Maintenance and (    | Operati      | ions       |       |              |              |          |              |          |     |              |   |     |              |              |     |
| 1A3 Shoulder Maintenance               |              |            |       |              |              |          | $\checkmark$ |          | •   |              |   |     |              |              |     |
| 1A4 Sweeping and Cleaning              |              | √⊙         |       |              |              |          |              |          |     |              |   |     |              |              |     |
| Group - 2 Drainage Maintenance and S   | Slope F      | Repair     |       |              |              |          |              |          |     |              |   |     |              |              |     |
| 2A1 Maintain Ditches                   |              |            |       | •            |              |          |              | ✓        |     |              |   |     |              |              |     |
| 2A2 Maintain Culverts                  |              |            |       |              |              |          |              |          |     |              | • |     |              | $\checkmark$ |     |
| 2A3 Maintain Catch Basins and Inlets   |              |            |       |              | √⊙           |          |              |          |     |              |   |     |              |              |     |
| 2A5 Slope Repair                       |              | •          |       | $\checkmark$ |              |          |              |          |     |              |   |     |              |              |     |
| Group - 3 Roadside and Vegetation Ma   | anagen       | nent       |       |              |              |          |              |          |     |              |   |     |              |              |     |
| 3A1 Litter Pickup                      |              |            |       |              |              |          |              |          |     |              | • |     | $\checkmark$ |              |     |
| 3A2 Noxious Weed Control               |              | <b>√</b>   |       |              |              |          | •            |          |     |              |   |     |              |              |     |
| 3A3 Nuisance Vegetation Control        |              |            |       |              |              |          |              |          |     |              |   | √⊙  |              |              |     |
| 3A4 Control of Vegetation Obstructions |              |            |       |              |              |          |              | •        |     |              |   |     | $\checkmark$ |              |     |
| 3A5 Landscape Maintenance              |              |            |       |              |              |          |              |          |     | $\checkmark$ | • |     |              |              |     |
| Group - 4 Bridge and Urban Tunnel Ma   | aintena      | nce an     | d Ope | rations      | ;            |          |              |          |     |              |   |     |              |              |     |
| 4A1 Bridge Deck Repair                 |              |            |       |              |              |          | <b>√</b> •   |          |     |              |   |     |              |              |     |
| 4A2 Structural Bridge Repair           |              |            |       |              |              |          |              | •        |     |              |   |     |              | <b>√</b>     |     |
| 4A3 Bridge Cleaning                    |              |            |       |              | √⊙           |          |              |          |     |              |   |     |              |              |     |
| 4B1 Movable/Floating Bridge Ops        | <b>√</b> (•) |            |       |              |              |          |              |          |     |              |   |     |              |              |     |
| 4B3 Urban Tunnel Systems Operation     |              |            |       |              | •            | <b>√</b> |              |          |     |              |   |     |              |              |     |
| Group - 5 Snow and Ice Control Opera   | tions        |            |       |              |              |          |              |          |     |              |   |     |              |              |     |
| 5B1 Snow and Ice Control Operations    | T            | <b>√</b> • |       |              |              |          |              |          |     |              |   |     |              |              |     |
| Group - 6 Traffic Control Maintenance  | and O        |            | ns    |              |              |          |              |          |     |              |   |     |              |              |     |
| 6A1 Pavement Striping Maintenance      | una ∪        | Peratio    |       |              |              | •        |              |          |     |              |   |     |              |              |     |
| 6A2 Raised/Recessed Pvmt Marking       |              |            |       |              |              | )        | √⊙           |          |     |              |   |     |              |              |     |
| 6A3 Pavement Marking Maintenance       |              |            |       |              |              |          |              |          |     | $\checkmark$ | • |     |              |              |     |
| 6A4 Regulatory Sign Maintenance        |              |            |       |              |              |          | •            | <b>√</b> |     |              |   |     |              |              |     |
| 6A5 Guide Sign Maintenance             |              | <b>√</b>   |       |              |              |          | •            |          |     |              |   |     |              |              |     |
| 6A6 Guidepost Maintenance              |              |            |       |              |              |          |              |          |     | <b>√</b>     | • |     |              |              |     |
| 6A7 Guardrail Maintenance              |              |            | •     | <b>√</b>     |              |          |              |          |     |              |   |     |              |              |     |
| 6B1 Traffic Signal Systems             |              |            |       |              | <b>√</b>     |          | •            |          |     |              |   |     |              |              |     |
| 6B2 Highway Lighting Systems           |              |            | •     |              |              |          | <u>✓</u>     |          |     |              |   |     |              |              |     |
| 6B3 Intelligent Transportation Systems |              | <b>√</b>   | •     |              |              |          |              |          |     |              |   |     |              |              |     |
| Group - 7 Rest Area Operations         |              |            |       |              |              |          |              |          |     |              |   |     |              |              |     |
| 7B1 Rest Area Operations               | 1            | 1          | 1     | l            | <b>√</b> (•) |          |              |          |     |              |   |     |              |              |     |

- Current Law Budget Service Level Commitment
- 2013 Service Level Delivered
- Missed Target

Area: 1 Section: All

|  | 1.0     |            | 1.9      | 2.0      |          | 2.9 | 3.0 |   | 3.9          | 4.0          |            | 4.9 | 5.0 |   | 5.9          |
|--|---------|------------|----------|----------|----------|-----|-----|---|--------------|--------------|------------|-----|-----|---|--------------|
| Activity                               | +       | Α          | -        | +        | В        | -   | +   | С | -            | +            | D          | -   | +   | F | -            |
| Group - 1 Roadway Maintenance and 0    | Operat  | ions       |          |          |          |     |     |   |              |              |            |     |     |   |              |
| 1A3 Shoulder Maintenance               |         |            |          |          | <b>√</b> |     |     |   | •            |              |            |     |     |   |              |
| 1A4 Sweeping and Cleaning              |         | •          | <b>√</b> |          |          |     |     |   |              |              |            |     |     |   |              |
| Group - 2 Drainage Maintenance and S   | Slope F | Repair     |          |          |          |     |     |   |              |              |            |     |     |   |              |
| 2A1 Maintain Ditches                   |         |            |          | •        |          |     |     |   | $\checkmark$ |              |            |     |     |   |              |
| 2A2 Maintain Culverts                  |         |            |          |          |          |     |     |   |              |              | •          |     |     |   | $\checkmark$ |
| 2A3 Maintain Catch Basins and Inlets   |         |            |          | <b>√</b> | •        |     |     |   |              |              |            |     |     |   |              |
| 2A5 Slope Repair                       |         | •          |          |          |          |     |     |   |              | <b>√</b>     |            |     |     |   |              |
| Group - 3 Roadside and Vegetation Ma   | anager  | nent       |          |          |          |     |     |   |              |              |            |     |     |   |              |
| 3A1 Litter Pickup                      | Γ       |            |          |          |          |     |     |   |              | $\checkmark$ | •          |     |     |   |              |
| 3A2 Noxious Weed Control               |         | <b>√</b>   |          |          |          |     | •   |   |              |              |            |     |     |   |              |
| 3A3 Nuisance Vegetation Control        |         |            |          |          |          |     |     |   |              |              |            | √⊙  |     |   |              |
| 3A4 Control of Vegetation Obstructions |         |            |          |          |          |     |     | • | <b>√</b>     |              |            |     |     |   |              |
| Group - 4 Bridge and Urban Tunnel Ma   | aintena | nce ar     | nd Oper  | rations  | ;        |     |     |   |              |              |            |     |     |   |              |
| 4A3 Bridge Cleaning                    |         |            |          |          | √⊙       |     |     |   |              |              |            |     |     |   |              |
| Group - 5 Snow and Ice Control Opera   | tions   |            |          |          |          |     |     |   |              |              |            |     |     |   |              |
| 5B1 Snow and Ice Control Operations    |         | <b>√</b> ⊙ |          |          |          |     |     |   |              |              |            |     |     |   |              |
| Group - 6 Traffic Control Maintenance  | and O   |            | ns       |          |          |     |     |   |              |              |            |     |     |   |              |
| 6A6 Guidepost Maintenance              |         |            | T        |          |          |     |     |   |              |              | <b>√</b> • |     |     |   |              |
| 6A7 Guardrail Maintenance              |         | -/         | •        |          |          |     |     |   |              |              | $\vdash$   |     |     |   |              |

- Current Law Budget Service Level Commitment
- √ 2013 Service Level Delivered
- Missed Target

Area: 2 Section: All

|  | 1.0      |          | 1.9   | 2.0     |            | 2.9 | 3.0 |              | 3.9 | 4.0 |            | 4.9 | 5.0 |   | 5.9 |
|--|----------|----------|-------|---------|------------|-----|-----|--------------|-----|-----|------------|-----|-----|---|-----|
| Activity                               | +        | Α        | -     | +       | В          | -   | +   | С            | -   | +   | D          | -   | +   | F | -   |
| Group - 1 Roadway Maintenance and      | Operat   | ions     |       |         |            |     |     |              |     |     |            |     |     |   |     |
| 1A3 Shoulder Maintenance               |          |          |       |         |            |     |     |              | √⊙  |     |            |     |     |   |     |
| 1A4 Sweeping and Cleaning              |          | √⊙       |       |         |            |     |     |              |     |     |            |     |     |   |     |
| Group - 2 Drainage Maintenance and S   | Slope F  | Repair   |       |         |            |     |     |              |     |     |            |     |     |   |     |
| 2A1 Maintain Ditches                   |          | <b>✓</b> |       | •       |            |     |     |              |     |     |            |     |     |   |     |
| 2A2 Maintain Culverts                  |          |          |       |         |            |     |     |              |     |     | •          |     |     |   | ✓   |
| 2A3 Maintain Catch Basins and Inlets   |          |          |       |         | •          |     |     | $\checkmark$ |     |     |            |     |     |   |     |
| 2A5 Slope Repair                       | <b>√</b> | •        |       |         |            |     |     |              |     |     |            |     |     |   |     |
| Group - 3 Roadside and Vegetation Ma   | anager   | nent     |       |         |            |     |     |              |     |     |            |     |     |   |     |
| 3A1 Litter Pickup                      |          |          |       |         |            |     |     |              |     |     | <b>√</b> ⊙ |     |     |   |     |
| 3A2 Noxious Weed Control               | <b>√</b> |          |       |         |            |     | •   |              |     |     |            |     |     |   |     |
| 3A3 Nuisance Vegetation Control        |          |          |       |         |            |     |     |              |     |     | <b>√</b>   | •   |     |   |     |
| 3A4 Control of Vegetation Obstructions |          |          |       |         |            |     |     | √⊙           |     |     |            |     |     |   |     |
| Group - 4 Bridge and Urban Tunnel Ma   | aintena  | ance an  | d Ope | rations | i          |     |     |              |     |     |            |     |     |   |     |
| 4A3 Bridge Cleaning                    |          |          |       |         | <b>√</b> ⊙ |     |     |              |     |     |            |     |     |   |     |
| Group - 5 Snow and Ice Control Opera   | tions    |          |       |         |            |     |     |              |     |     |            |     |     |   |     |
| 5B1 Snow and Ice Control Operations    |          | √⊙       |       |         |            |     |     |              |     |     |            |     |     |   |     |
| Group - 6 Traffic Control Maintenance  | and O    | •        | ns    |         |            |     |     |              |     |     |            |     |     |   |     |
| 6A6 Guidepost Maintenance              |          | 1        |       |         | <b>√</b>   |     |     |              |     |     | •          |     |     |   |     |
| or to Garaspoot manitorianos           |          |          |       |         |            |     |     |              |     |     |            |     |     |   |     |

- Current Law Budget Service Level Commitment
- ✓ 2013 Service Level Delivered
- Missed Target

Area: 3 Section: All

|  | 1.0          |          | 1.9      | 2.0     |              | 2.9      | 3.0 |          | 3.9 | 4.0      |    | 4.9 | 5.0 |          | 5.9          |
|--|--------------|----------|----------|---------|--------------|----------|-----|----------|-----|----------|----|-----|-----|----------|--------------|
| Activity                               | +            | Α        | -        | +       | В            | -        | +   | С        | -   | +        | D  | -   | +   | F        | -            |
| Group - 1 Roadway Maintenance and 0    | Operati      | ions     |          |         |              |          |     |          |     |          |    |     |     |          |              |
| 1A3 Shoulder Maintenance               |              |          |          |         | $\checkmark$ |          |     |          | •   |          |    |     |     |          |              |
| 1A4 Sweeping and Cleaning              |              | •        | <b>√</b> |         |              |          |     |          |     |          |    |     |     |          |              |
| Group - 2 Drainage Maintenance and S   | Slope R      | Repair   |          |         |              |          |     |          |     |          |    |     |     |          |              |
| 2A1 Maintain Ditches                   |              | <b>\</b> |          | •       |              |          |     |          |     |          |    |     |     |          |              |
| 2A2 Maintain Culverts                  |              |          |          |         |              |          |     |          |     |          | √⊙ |     |     |          |              |
| 2A3 Maintain Catch Basins and Inlets   |              |          |          |         | •            | <b>√</b> |     |          |     |          |    |     |     |          |              |
| 2A5 Slope Repair                       |              | •        | <b>√</b> |         |              |          |     |          |     |          |    |     |     |          |              |
| Group - 3 Roadside and Vegetation Ma   | anagen       | nent     |          |         |              |          |     |          |     |          |    |     |     |          |              |
| 3A1 Litter Pickup                      |              |          |          |         |              |          |     |          |     |          | •  |     |     |          | $\checkmark$ |
| 3A2 Noxious Weed Control               | <b>√</b>     |          |          |         |              |          | •   |          |     |          |    |     |     |          |              |
| 3A3 Nuisance Vegetation Control        |              |          |          |         |              |          |     |          |     | <b>√</b> |    | •   |     |          |              |
| 3A4 Control of Vegetation Obstructions |              |          |          |         |              |          |     | •        |     |          |    |     |     | <b>√</b> |              |
| Group - 4 Bridge and Urban Tunnel Ma   | aintena      | nce an   | d Ope    | rations |              |          |     |          |     |          |    |     |     |          |              |
| 4A3 Bridge Cleaning                    |              |          |          |         | <b>√</b> ⊙   |          |     |          |     |          |    |     |     |          |              |
| Group - 5 Snow and Ice Control Opera   | tions        |          |          |         |              |          |     |          |     |          |    |     |     |          |              |
| 5B1 Snow and Ice Control Operations    | $\checkmark$ | •        |          |         |              |          |     |          |     |          |    |     |     |          |              |
| Group - 6 Traffic Control Maintenance  | and O        | peratio  | ns       |         |              |          |     |          |     |          |    |     |     |          |              |
| 6A6 Guidepost Maintenance              |              |          |          |         |              |          |     | <b>V</b> |     |          | •  |     |     |          |              |
| 6A7 Guardrail Maintenance              |              |          | •        |         | $\checkmark$ |          |     |          |     |          |    |     |     |          |              |

- Current Law Budget Service Level Commitment
- ✓ 2013 Service Level Delivered
- Missed Target

Area: 4
Section: All

|  | 1.0     |            | 1.9      | 2.0      |            | 2.9      | 3.0          |              | 3.9 | 4.0          |              | 4.9      | 5.0 |   | 5.9      |
|--|---------|------------|----------|----------|------------|----------|--------------|--------------|-----|--------------|--------------|----------|-----|---|----------|
| Activity                               | +       | Α          | -        | +        | В          | -        | +            | С            | -   | +            | D            | -        | +   | F | -        |
| Group - 1 Roadway Maintenance and      | Operat  | ions       |          |          |            |          |              |              |     |              |              |          |     |   |          |
| 1A3 Shoulder Maintenance               |         |            |          |          |            |          | $\checkmark$ |              | •   |              |              |          |     |   |          |
| 1A4 Sweeping and Cleaning              |         | √⊙         |          |          |            |          |              |              |     |              |              |          |     |   |          |
| Group - 2 Drainage Maintenance and S   | Slope F | Repair     |          |          |            |          |              |              |     |              |              |          |     |   |          |
| 2A1 Maintain Ditches                   |         |            |          | •        |            |          |              |              |     |              | $\checkmark$ |          |     |   |          |
| 2A2 Maintain Culverts                  |         |            |          |          |            |          |              |              |     |              | √⊙           |          |     |   |          |
| 2A3 Maintain Catch Basins and Inlets   |         |            |          |          | •          |          |              | $\checkmark$ |     |              |              |          |     |   |          |
| 2A5 Slope Repair                       |         | •          | <b>√</b> |          |            |          |              |              |     |              |              |          |     |   |          |
| Group - 3 Roadside and Vegetation Ma   | anagen  | nent       |          |          |            |          |              |              |     |              |              |          |     |   |          |
| 3A1 Litter Pickup                      | Ι       |            |          |          |            |          |              |              |     | $\checkmark$ | •            |          |     |   |          |
| 3A2 Noxious Weed Control               |         |            |          |          |            | <b>√</b> | •            |              |     |              |              |          |     |   |          |
| 3A3 Nuisance Vegetation Control        |         |            |          |          |            |          |              |              |     |              |              | •        |     |   | <b>√</b> |
| 3A4 Control of Vegetation Obstructions |         |            |          |          |            |          |              | •            |     |              | ✓            |          |     |   |          |
| Group - 4 Bridge and Urban Tunnel Ma   | aintena | ince an    | d Ope    | rations  | i          |          |              |              |     |              |              |          |     |   |          |
| 4A3 Bridge Cleaning                    |         |            |          |          | <b>√</b> • |          |              |              |     |              |              |          |     |   |          |
| Group - 5 Snow and Ice Control Opera   | tions   |            |          |          |            |          |              |              |     |              |              |          |     |   |          |
| 5B1 Snow and Ice Control Operations    |         | <b>√</b> • |          |          |            |          |              |              |     |              |              |          |     |   |          |
| Group - 6 Traffic Control Maintenance  | and O   |            | ns       |          |            |          |              |              |     |              |              |          |     |   |          |
| 6A6 Guidepost Maintenance              | T       |            |          |          |            |          |              |              |     |              | •            | <b>_</b> |     |   |          |
| 6A7 Guardrail Maintenance              |         |            | •        | <b>√</b> |            |          |              |              |     |              |              |          |     |   |          |
|  |         |            | )        |          |            |          |              |              |     |              |              |          |     |   |          |

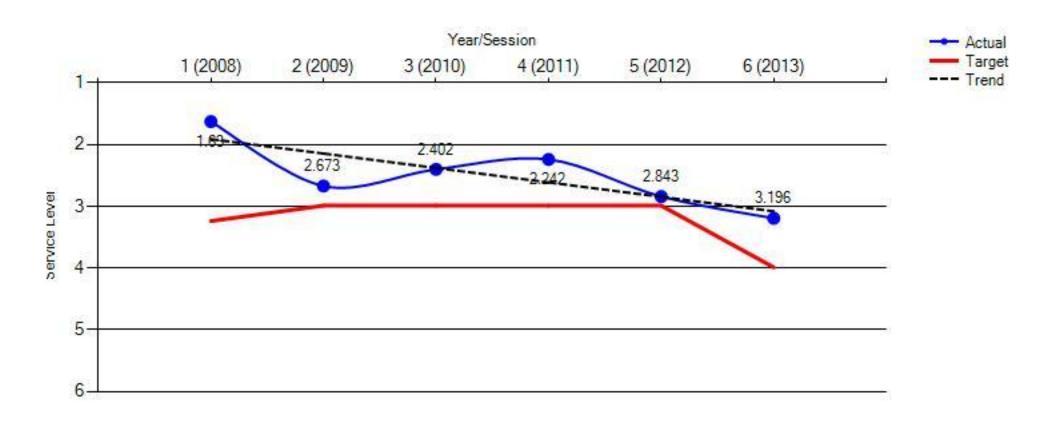
- Current Law Budget Service Level Commitment
- √ 2013 Service Level Delivered
- Missed Target

Area: 5
Section: All

| 2.9                | 9 3.0    | 3.9 4.0 | 4.9          | 5.0          | 5.9          |
|--------------------|----------|---------|--------------|--------------|--------------|
| В -                | + C      | - +     | D -          | + F          | -            |
|                    |          |         |              |              |              |
| <b>√</b>           |          | •       |              |              |              |
|                    |          |         |              |              |              |
|                    |          |         |              |              |              |
|                    |          |         | $\checkmark$ |              |              |
|                    |          |         | •            | $\checkmark$ |              |
| •                  | <b>√</b> |         |              |              |              |
| <b>√</b>           |          |         |              |              |              |
|                    |          |         | •            |              |              |
|                    |          |         | •            |              | $\checkmark$ |
|                    | •        |         |              |              |              |
|                    |          |         | •            | $\checkmark$ |              |
|                    | •        |         |              |              | $\checkmark$ |
| ns                 |          |         |              |              |              |
| $\checkmark \odot$ |          |         |              |              |              |
|                    |          |         | •            |              |              |
|                    |          |         |              |              |              |
|                    |          |         |              |              |              |
|                    |          |         | •            | $\checkmark$ |              |
| <b>√</b>           |          |         |              |              |              |
|                    | ✓        | ✓       | ✓            | <b>√</b>     |              |

- Current Law Budget Service Level Commitment
- √ 2013 Service Level Delivered
- Missed Target

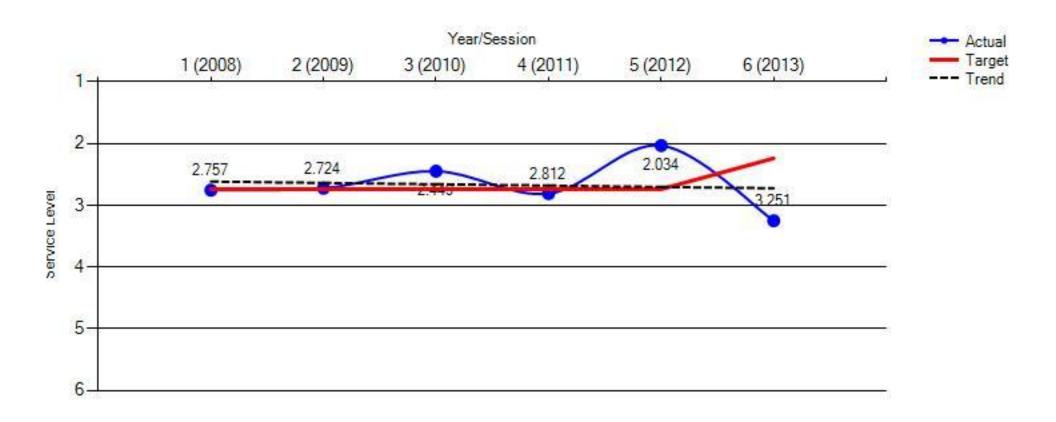
#### Activity Trend Report 1A3 - Shoulder Maintenance Region: Northwest



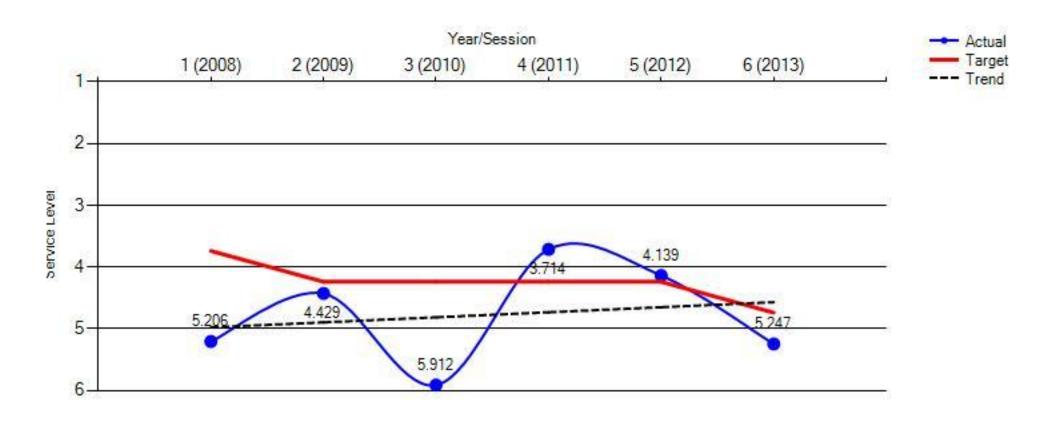
### Activity Trend Report 1A4 - Sweeping and Cleaning Region: Northwest



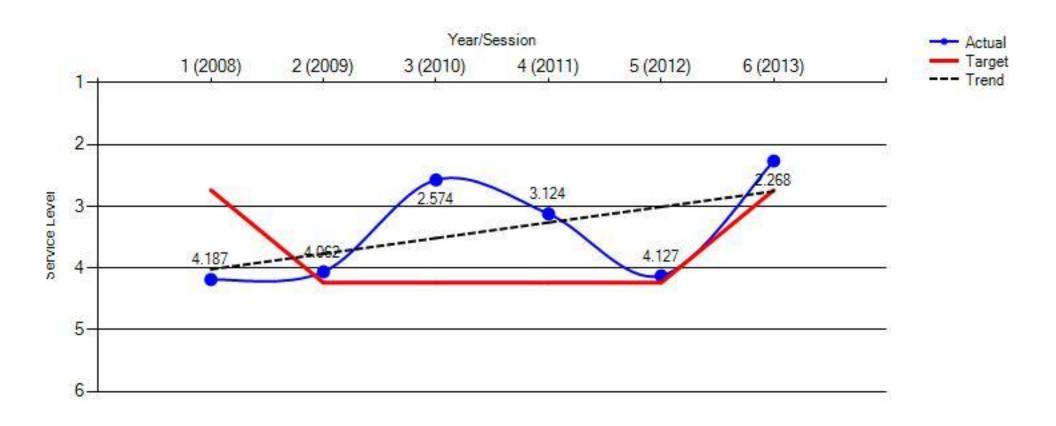
#### Activity Trend Report 2A1 - Maintain Ditches Region: Northwest



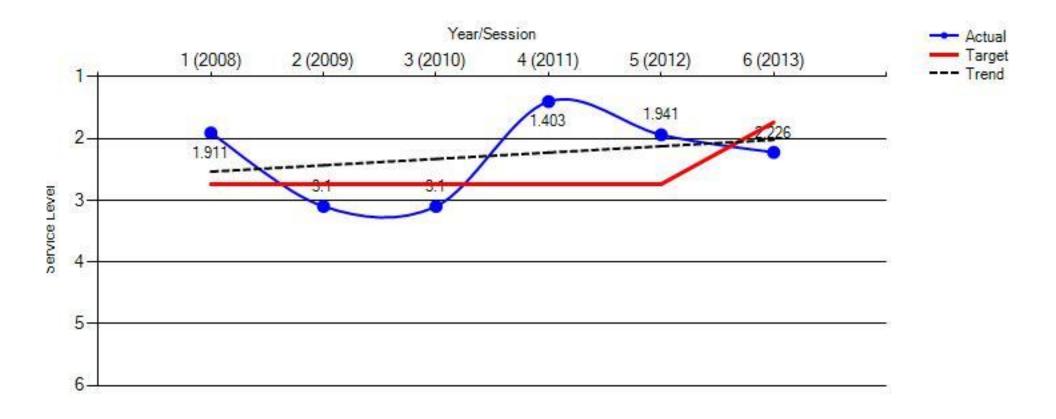
#### Activity Trend Report 2A2 - Maintain Culverts Region: Northwest



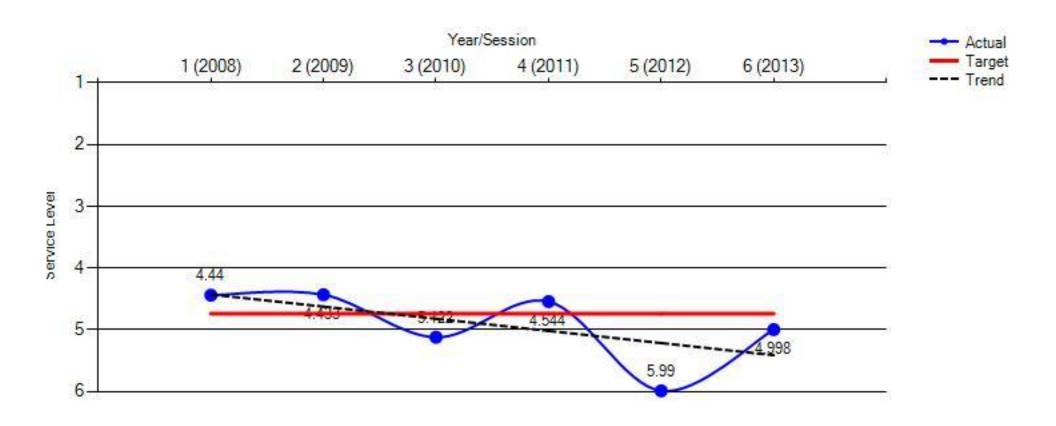
#### Activity Trend Report 2A3 - Maintain Catch Basins and Inlets Region: Northwest



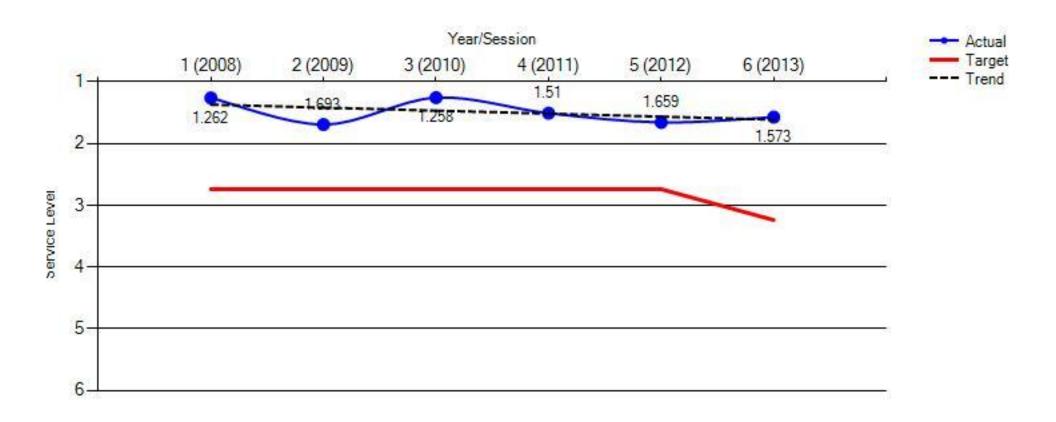
### Activity Trend Report 2A5 - Slope Repair Region: Northwest



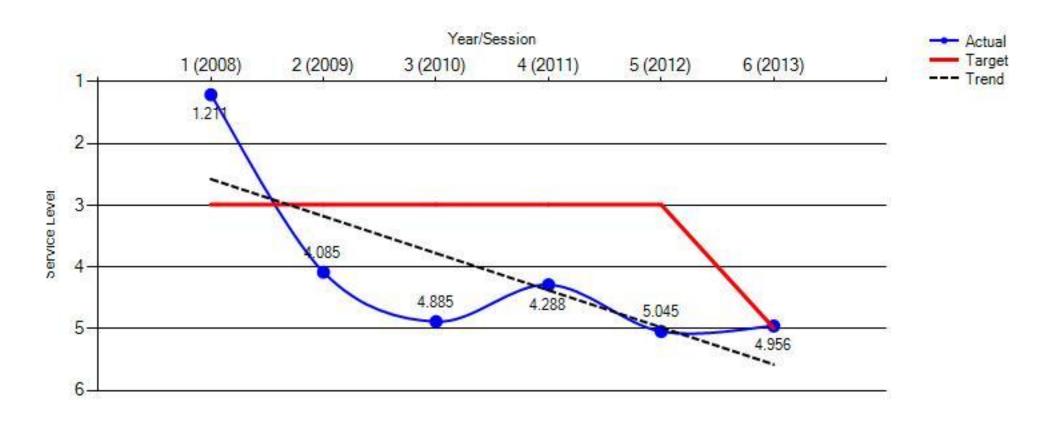
### Activity Trend Report 3A1 - Litter Pickup Region: Northwest



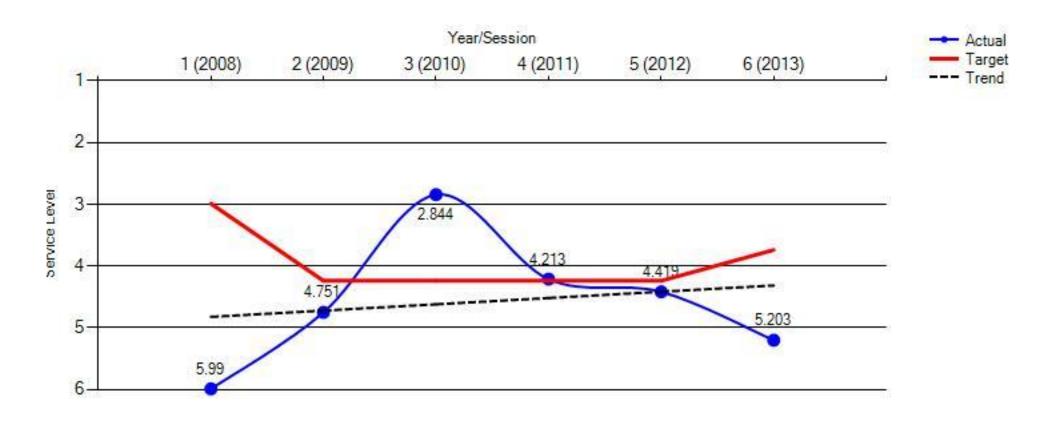
#### Activity Trend Report 3A2 - Noxious Weed Control Region: Northwest



#### Activity Trend Report 3A3 - Nuisance Vegetation Control Region: Northwest



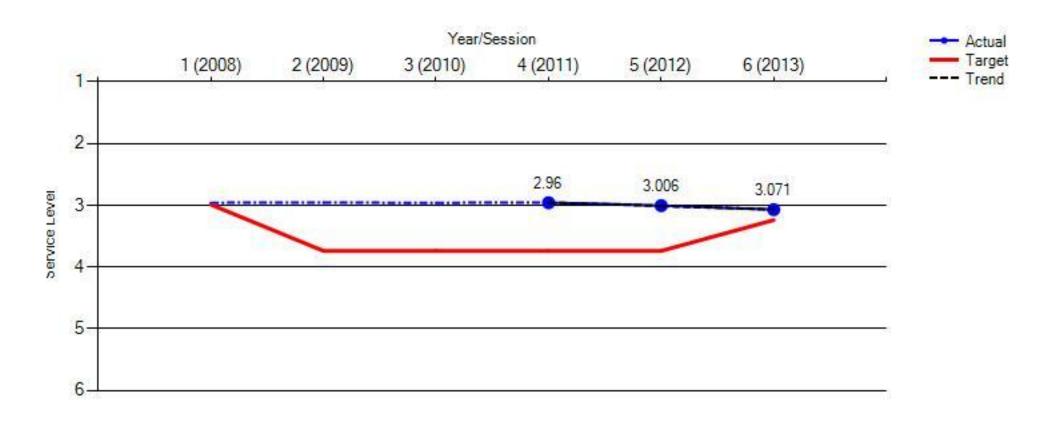
#### Activity Trend Report 3A4 - Control of Vegetation Obstructions Region: Northwest



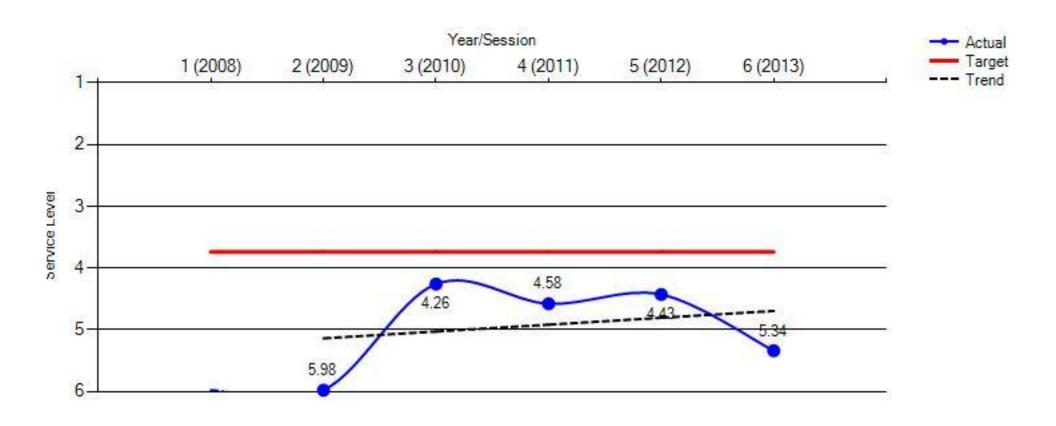
#### Activity Trend Report 3A5 - Landscape Maintenance Region: Northwest



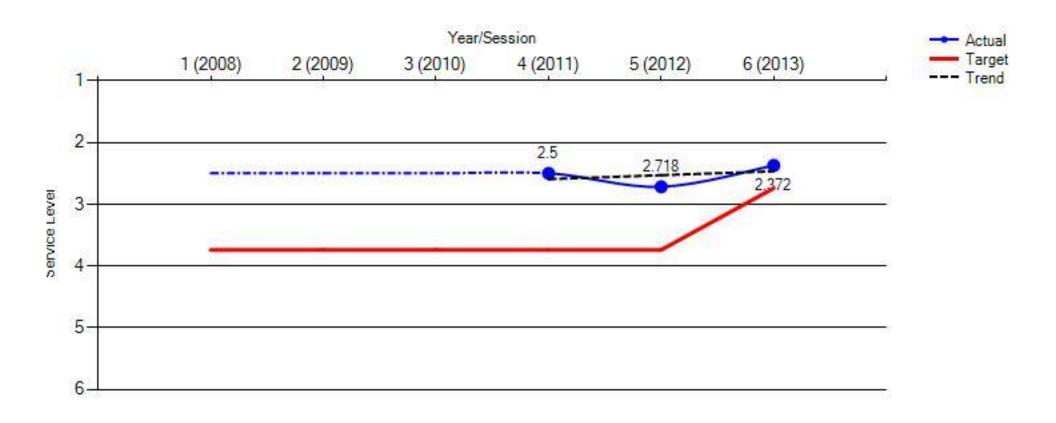
#### Activity Trend Report 4A1 - Bridge Deck Repair Region: Northwest



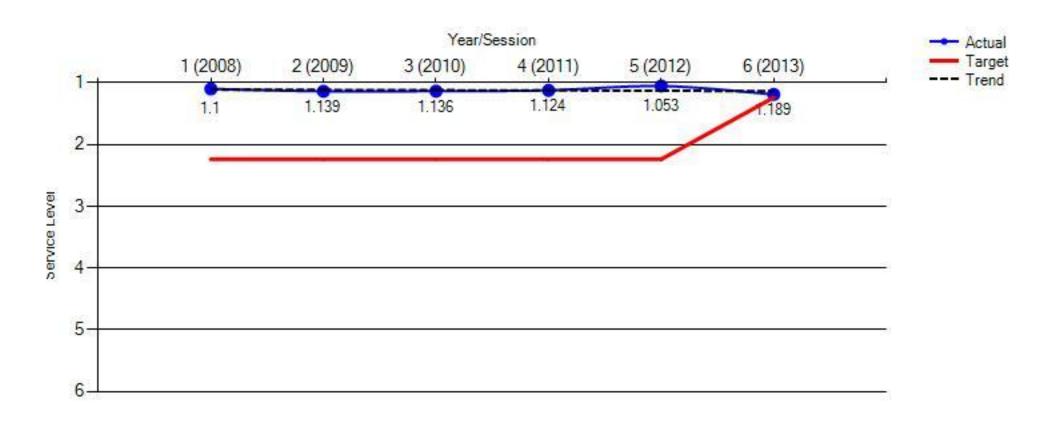
### Activity Trend Report 4A2 - Structural Bridge Repair Region: Northwest



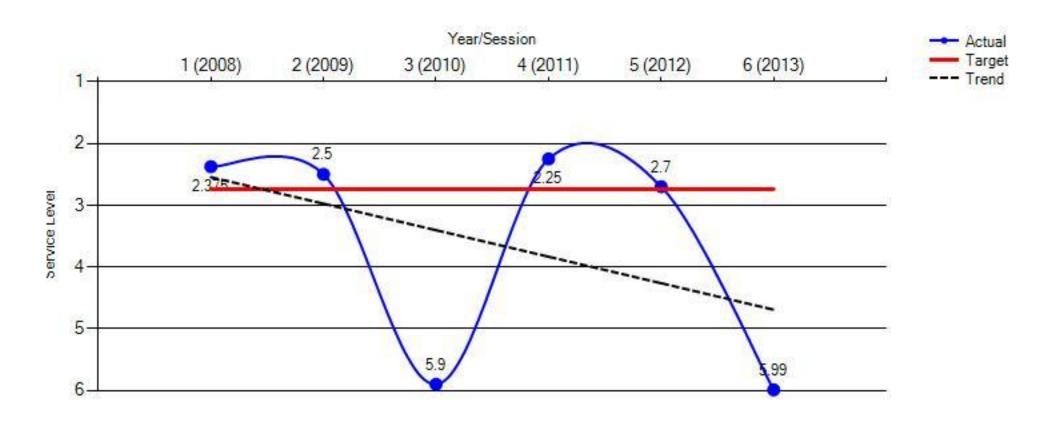
### Activity Trend Report 4A3 - Bridge Cleaning Region: Northwest



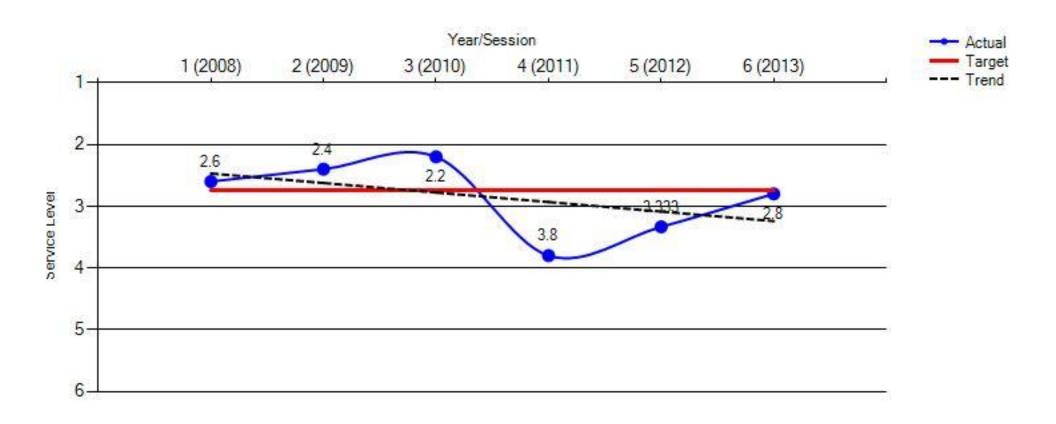
#### Activity Trend Report 4B1 - Movable and Floating Bridge Operations Region: Northwest



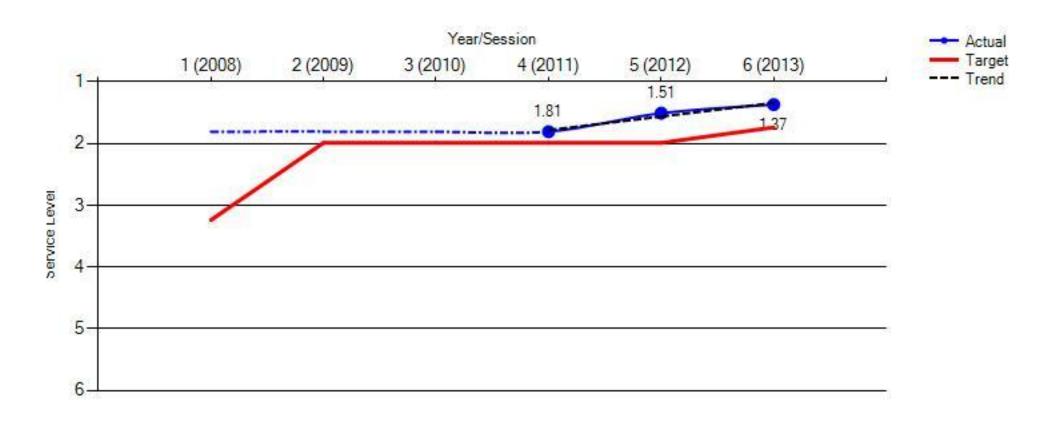
### Activity Trend Report 4B2 - Keller Ferry Operations Region: Northwest



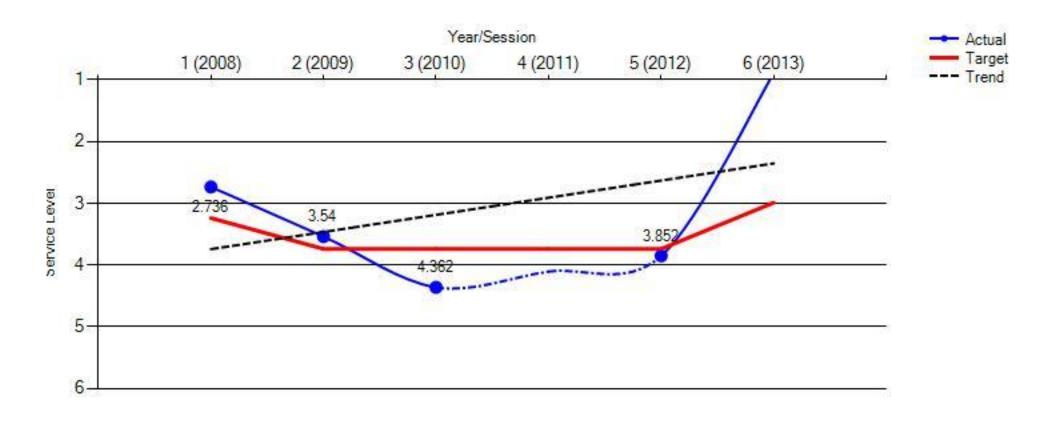
### Activity Trend Report 4B3 - Urban Tunnel Systems Operation Region: Northwest



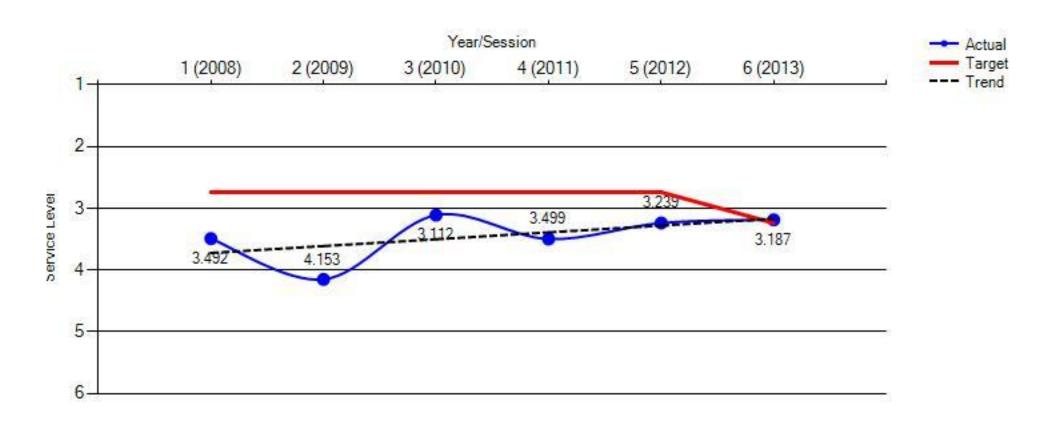
## Activity Trend Report 5B1 - Snow and Ice Control Operations Region: Northwest



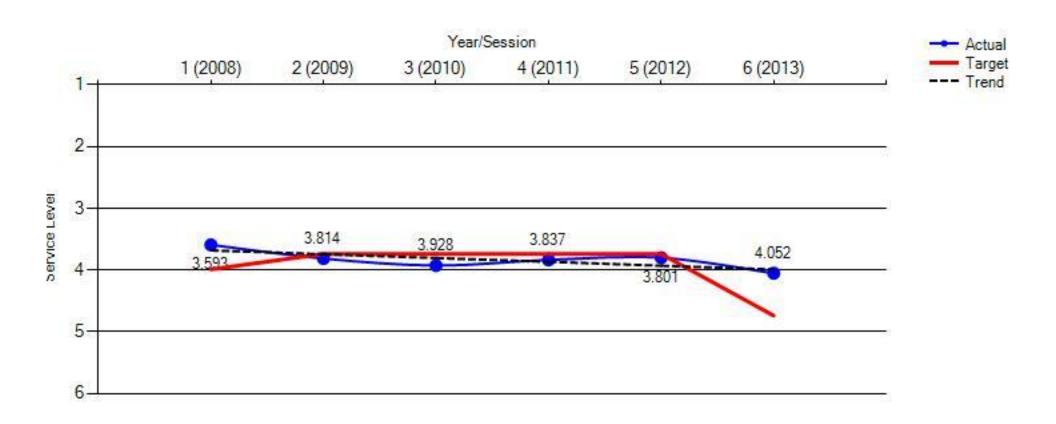
### Activity Trend Report 6A1 - Pavement Striping Maintenance Region: Northwest



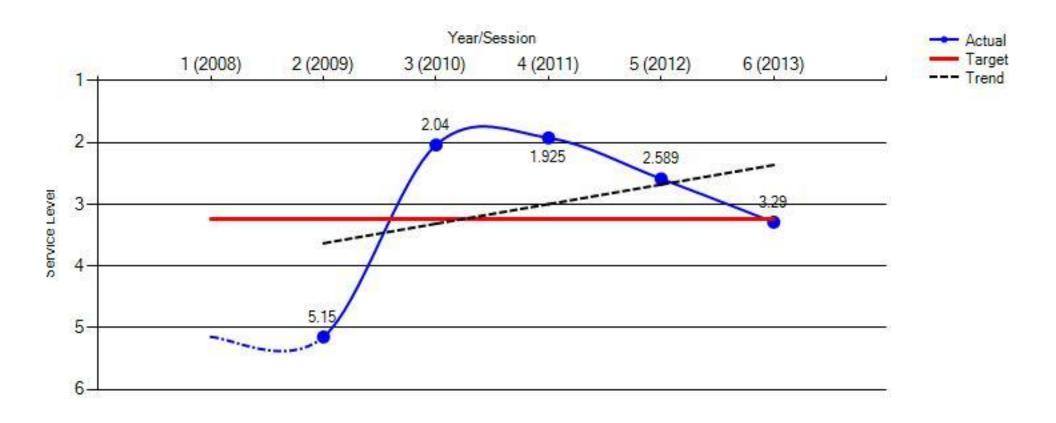
#### Activity Trend Report 6A2 - Raised/Recessed Pvmt Marker Maint. Region: Northwest



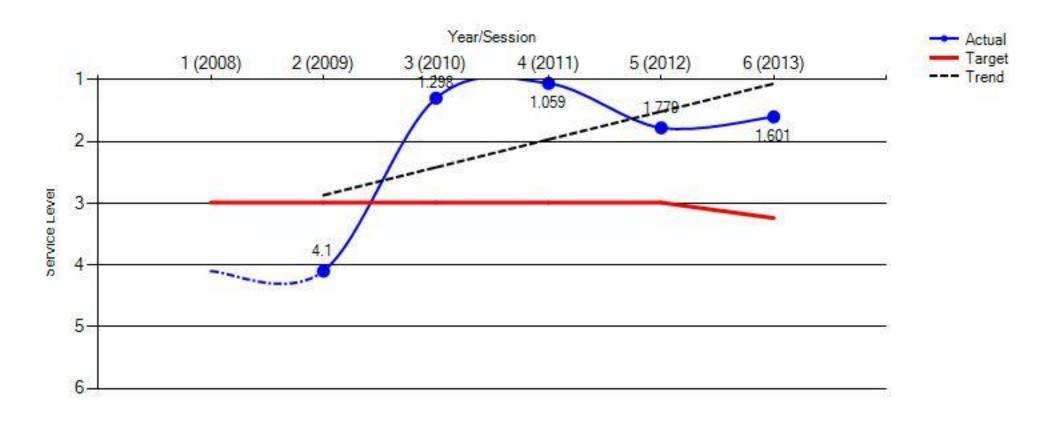
#### Activity Trend Report 6A3 - Pavement Marking Maintenance Region: Northwest



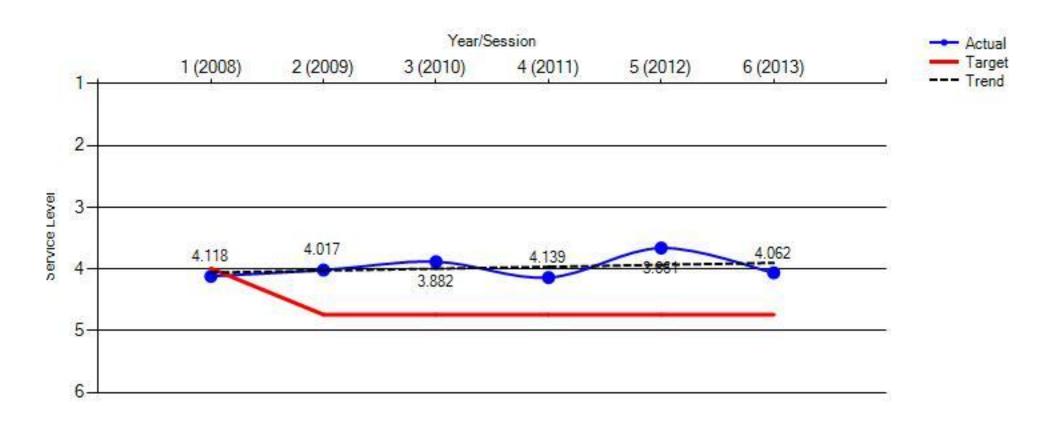
#### Activity Trend Report 6A4 - Regulatory Sign Maintenance Region: Northwest



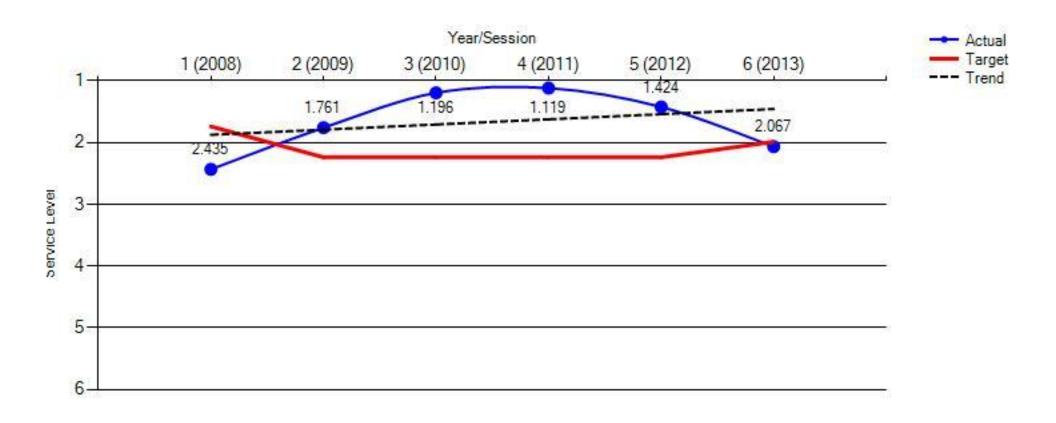
### Activity Trend Report 6A5 - Guide Sign Maintenance Region: Northwest



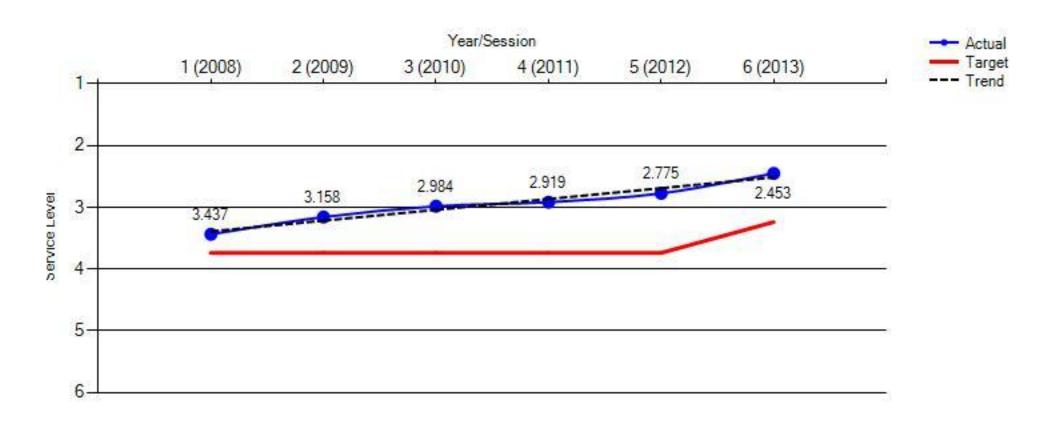
#### Activity Trend Report 6A6 - Guidepost Maintenance Region: Northwest



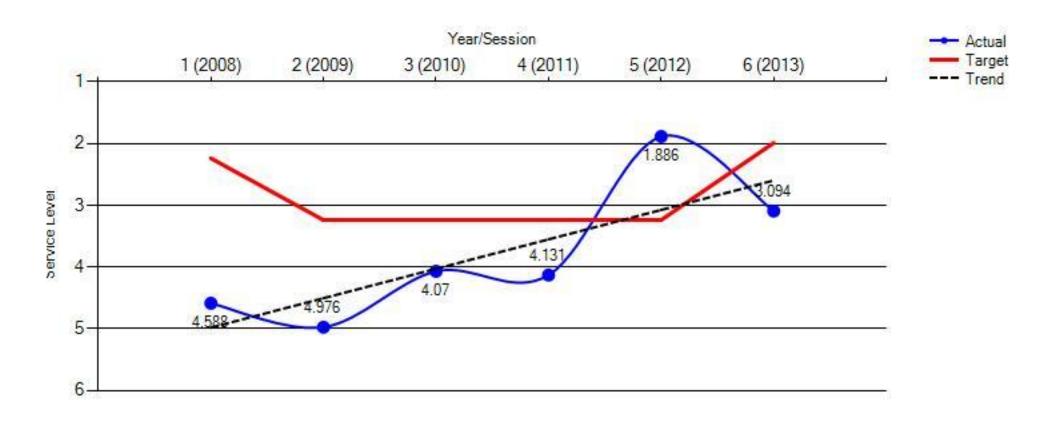
#### Activity Trend Report 6A7 - Guardrail Maintenance Region: Northwest



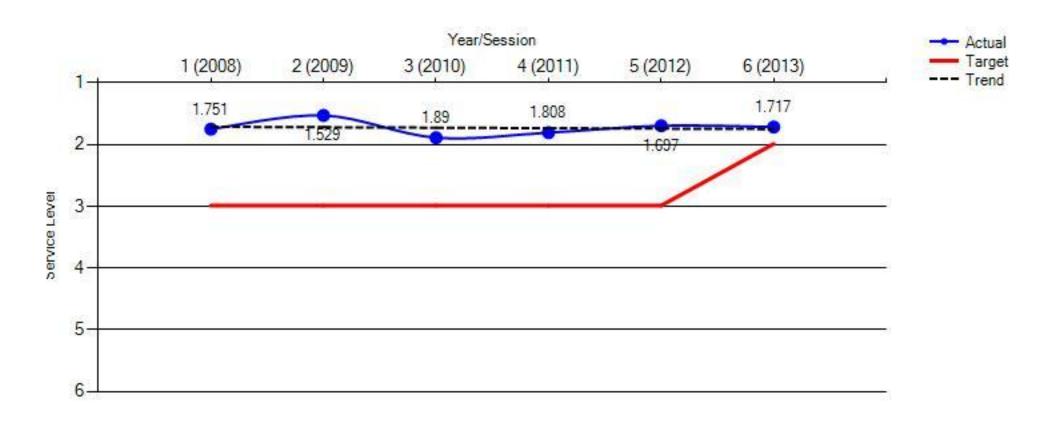
#### Activity Trend Report 6B1 - Traffic Signal Systems Region: Northwest



#### Activity Trend Report 6B2 - Highway Lighting Systems Region: Northwest



#### Activity Trend Report 6B3 - Intelligent Transportation Systems Region: Northwest



### Activity Trend Report 7B1 - Rest Area Operations Region: Northwest

